

**BON SECOURS CHARITY HEALTH SYSTEM
NEW YORK STATE COMMUNITY SERVICE PLAN
2018 Year End Update**

Goal	Hospital Facility	Outcome Objectives	Evidence Based Interventions	Family of Measures	Partners	Partner Roles/ Resources	2018 Year End Update
Prevent Chronic Diseases	BSCH	Create a Medical Village	Increase Access to High-Quality Chronic Disease Preventive Care and Management in Clinical and Community Settings	<ol style="list-style-type: none"> 1) Use EHRs and other technical platforms to track all patients engaged in the project 2) Ensure that services which migrate to a different setting or location (clinic, hospitals, etc.) are supported by the comprehensive community needs assessment 	Cornerstone Family Health Center, Orange County Dept. of Mental Health	Assistance with care coordination; Expand access to primary care services.	<ol style="list-style-type: none"> 1) EHRs and data sharing services are utilized to provide patients with contact information of community partners to assist with access to preventive care and community resources. 2) Construction of Medical Village began in Dec. 2018. Temporary ED will allow for a complete renovation of the current ED to include co-located Behavioral Health Services and an Observation unit. Ambulatory Care Managers work with Medical Group patients to ensure compliance with discharge instructions and to remove barriers. BSCH continues to utilize the Post Discharge Transition of Care Telephonic Follow Up Program to improve outcomes and reduce readmissions for post-discharge patients.

	SACH	Create community environments that promote physical activity	Adequately invest in proven community-based programs that result in increased levels of physical activity	Work with the Village of Warwick to pass a Complete Streets policy and develop a designate municipal walking loop	Village of Warwick, Orange County Dept. of Health, Orange County Planning Dept.	Planning and collaboration	<p>In 2018, SACH partnered with the Village of Warwick, the Orange County Health Department, the Orange County Planning Dept., and the Village of Warwick DPW to map out a municipal walking loop within the Village of Warwick. The designated loop was approved by the Village Planning board and, in May 2018, a kick-off celebration was held and the walking loop was officially launched.</p> <p>SACH created walking loop maps and printed copies are available at SACH, at the Warwick Village Hall, and at several local businesses within Warwick.</p> <p>Complete Streets policy remains in effect within the Village.</p>
	GSH	Cancer Screening	Increase Access to High-Quality Chronic Disease Preventive Care and Management in Clinical and Community Settings	Analysis of CSP best practices and lessons learned	NYS Cancer Services Program	Collaborative data analysis and process improvement planning	<p>GSH and the NYS Cancer Services Program continued their partnership to increase the # of women screened for breast and cervical cancer.</p> <p>GSH employs a Genetics Counselor to identify high-risk women and increase rates for cancer screenings and to promote preventive care among that population.</p> <p>GSH continues to employ a navigator to call women who are overdue for an annual mammogram and assist with securing a prescription and scheduling the testing for each woman.</p>

	GSH	Tobacco Cessation	Reduce Illness, Disability and Death Related to Tobacco Use and Secondhand Smoke Exposure	Convene a region-wide tobacco cessation campaign committee	Rockland County DOH, POWR Against Tobacco, Primary Care Providers	Personnel, research data, planning assistance	<p>In 2018, Rockland County passed the Tobacco Free Pharmacy Law. Additionally, all county parks are now smoke-free.</p> <p>GSH supported POWR Against Tobacco's efforts to make all multifamily dwellings smoke-free.</p> <p>Smoking cessation continues to be a hospital priority. Patients are asked about tobacco use and given cessation resources and support.</p> <p>Several hundred tobacco cessation and vaping education flyers, specifically geared towards parents and teenagers, were disseminated at community events throughout 2018.</p>
Promote Mental Health and Prevent Substance Abuse	BSCH	Integration of Primary Care and Behavioral Health Services	Promote Mental, Emotional and Behavioral Well-Being in Communities	Develop collaborative evidence-based standards of care including medication management and care engagement process	Access: Supports for Living; Independent Living; Primary Care Providers	Assistance with care coordination	<p>A Behavioral Health Integration Coordinator is responsible for behavioral health integration into primary care by conducting clinical assessments and evaluations and delivering treatment services in individual and group formats. This role is designed to enhance screening, treatment and engagement within this population.</p> <p>Treatment and therapy is provided based upon the treatment plan developed by the multidisciplinary treatment team (PCP/LMHC/collaborating psychiatrist) and in partnership with the adult primary care practice.</p>

							<p>The Behavioral Health Integration Coordinator works with patients and their families/caregivers in creating effective psychiatric treatment plans and consults with community resources involved in patient's treatment plan.</p> <p>BSCH has continued the contract in with Access: Supports for Living to assist with care coordination and reduce re-admissions post Behavioral Health inpatient discharge. Peers are utilized to bridge gap during first 48 hours after discharge to help with medication pickup, connecting with provider and going to first appointment with provider.</p>
Promote Health Women, Infants and Children	SACH	Provide counseling, education, and improved clinical interventions to promote breastfeeding in clinical and community settings	Increase the proportion of New York State babies who are breastfed.	Provide community based breastfeeding support programs targeting both breastfeeding and pregnant women, including high-risk pregnant women and women with disabilities	Family Central Parenting Support Services; Orange County Dept. of Health	Identification of areas of highest need for education and support	<p>In 2018, SACH provided free parenting classes that taught expectant parents the benefits of breastfeeding their newborn. SACH also offered a free breastfeeding support group for the community.</p> <p>Upon discharge, each mother is given a listing of available community support/services, courtesy of the Family Central Parenting Support Services group.</p>