



Annual Mission Statement And Performance Review

Mission Statement Review – 2015

Performance Goals

Westchester Medical Center's vital mission is to provide the highest-quality care for all residents of the Hudson Valley regardless of ability to pay. Westchester Medical Center will build on its long tradition of delivering the most advanced services in the region by providing a system that ensures access to a coordinated continuum of care for its community. As the region's only academic medical center, Westchester Medical Center is committed to educating the next generation of caregivers for the Hudson Valley and integrating research to advance treatment, expand knowledge, and improve lives.

Performance Goal 1: Provide high quality care to all patients, regardless of their ability to pay, in a manner that respects the dignity of the individual and enhances patient outcomes.

- Meet the accreditation standards of an organization that has deeming authority from the Centers for Medicare and Medicaid Services for all clinical services offered.
- Establish WMC as a leader in diversity and inclusion.

Performance Goal 2: Develop an integrated system of care covering the Hudson Valley.

- Expand the number of providers with formal relationships to WMC throughout the continuum of care.
- Implement systems that improve the coordination of care across providers.

Performance Goal 3: Provide high quality teaching environment, along with our academic medical affiliate, for physician, nurse and allied health professional training and research.

- Maintain residency training programs that comply with ACGME standards.
- Provide a progressive clinical teaching environment for nursing and allied professional training programs.
- Measure clinical protocols for medical research provided at Westchester Medical Center.

Mission Statement Review – 2015

Performance Results

Performance Goal 1: High quality care to all patients.

- WMC is accredited by DNV for both campuses
- WMC implemented all applicable patient safety goals, and monitors and reports performance regularly to the Quality Committee
- Opened Friends and Family Lounge to provide solace and comfort to Trauma Intensive Care Unit families and friends
- Initiated Diversity and Inclusion program to position WMC as an employer of choice

Performance Goal 2: Integrated system of care covering the Hudson Valley

- Joint Venture with Bon Secours Charity Health System
- Formalized partnerships through DSRIP initiatives
- Launched e-Health initiative for psychiatry and ICU

Performance Goal 3: High quality teaching environment.

- WMC has 30 fully accredited ACGME residency training programs . Two programs , Orthopedic Surgery and General Surgery, underwent surveys in 2015.
- Robust nursing education programs continue at each acute care site including professional development, enhanced certification training and nurse preceptors across the network.
- Through WMC's collaboration with New York Medical College, all clinical protocols for research are reviewed and approved by their IRB.

Mission Statement Performance Goals – 2016

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Performance Goal 1: Provide high quality care to all patients, regardless of their ability to pay, in a manner that respects the dignity of the individual and enhances patient outcomes.

- Meet the accreditation standards of an organization that has deeming authority from the Centers for Medicare and Medicaid Services for all clinical services offered.
- Meet Clinical Transformation goals through PCMH recognition and certification.

Performance Goal 2: Develop an integrated system of care covering the Hudson Valley.

- Continue development of WMC Health Network
- Implement evidence based care management through collaborative DSRIP partnerships to enhance continuum of care throughout the Hudson Valley.
- Develop a post acute strategy across the WMC Health Network.

Performance Goal 3: Provide high quality teaching environment, along with our academic medical affiliate, for physician, nurse and allied health professional training and research.

- Maintain residency training programs that comply with ACGME standards.
- Provide a progressive clinical teaching environment for nursing and allied professional training programs.
- Measure clinical protocols for medical research provided at Westchester Medical Center.